

Jordan



A small Arab nation of roughly 9 million people, Jordan has become home to hundreds of thousands of refugees fleeing violence in neighboring countries.

International Medical Corps has been responding to refugee crises in Jordan since the influx of Iraqi refugees and has expanded to accommodate the massive number of Syrian refugees arriving since 2012. Our innovative services and programs address the complex needs of refugees in both urban and camp settings, as well as vulnerable host populations in 11 Governorates.



International Medical Corps has been responding to refugee crises in Jordan since the influx of Iraqi refugees and has expanded to accommodate the massive number of Syrian refugees arriving since 2012. Our innovative services and programs address the complex needs of refugees in both urban and camp settings, as well as vulnerable host populations in 11 Governorates.

Syria's civil war has inflicted unimaginable levels of suffering on its civilian population and left millions of families with no choice but to flee their homes and seek refuge in other countries. Jordan, which shares its northern border with Syria, hosts approximately 655,000 Syrian refugees, which accounts for roughly nine percent of Jordan's population. Nearly 80 percent of Syrians in Jordan live outside of camps and in host communities. With limited job opportunities and much of what they owned lost in the war, 93 percent of Syrians living in Jordanian towns and cities exist well below the poverty line, with little hope of returning home anytime soon.

Although Jordan has one of the best health care systems in the region, the needs of vulnerable Syrian and Iraqi refugees creates a substantial burden on national resources. Many refugees have sought residence in neighborhoods that are already facing challenges, including limited access to medical care, higher than average unemployment rates, substandard living conditions and overburdened schools. Moreover, the Jordan hosts two massive Syrian refugee camps: Zaatari Refugee Camp and Azraq Refugee Camp. International Medical Corps operates in both camps, collaborating with the Jordanian government and the United Nations, along with peer NGOs, to provide critical health services.



WHERE WE WORK



- 📍 **Mental Health Clinic UNHCR** 📍 **PSS Services**
- 📍 **Mental Health Clinic BPRN** 📍 **PSS Services**
- 📍 **Mental Health Clinic DFID**



International Medical Corps understands the importance of a holistic approach that addresses the needs of conflict-affected people. In Jordan, International Medical Corps:

-  Provides conflict-affected refugees and vulnerable host populations with primary health, mental health and reproductive health care, along psychosocial and nutrition services.
-  Extends broad services in Jordan that include protection, youth empowerment, health capacity strengthening, and gender-based violence prevention and response.



HEALTH CARE PROVISION

International Medical Corps is the sole medical provider in Azraq refugee camp, which is home to nearly 38,000 Syrians. We run three primary health care clinics and a hospital in Azraq that together provide more 21,000 consultations a month. In March 2018 International Medical Corps started providing health care services in Zataari camp, home to almost 79,000 refugees, through a primary health care clinic and an emergency room operating 24/7 that provide almost 13,000 consultations per month.

MENTAL HEALTH & PSYCHOSOCIAL SUPPORT (MHPSS)

The psychological toll of war on Syrian refugees is immense. Forced from their homes, many have experienced extreme levels of violence and loss. In Jordan, they face pressures to start again in a country that is not their own, uncertain of if and when they will return home.

International Medical Corps advocates for the integration of mental health care into the primary health care system as a means of alleviating pressure on the minimal resources available at secondary and tertiary levels of care, as well as a strategy to reduce stigma in seeking these kind of services. For particularly vulnerable individuals who require specialized psychiatric services, International Medical Corps provides direct care at primary healthcare centers throughout the country—4 in camps and 15 in urban areas. Our multidisciplinary teams each consist of a psychiatrist, mental health nurse, case manager and psychologist.

International Medical Corps uses a strengths-based approach, which assists clients with goal setting and empowerment practices. Our mental health teams receive ongoing theoretical and practical training, including training on child protection and gender-based violence management and referral. We also train Ministry of Health staff and other primary health care providers in MHPSS so to enhance resilience and improve capacities of existing service providers while increasing access for refugees and host communities.

PSYCHOSOCIAL SUPPORT, YOUTH EMPOWERMENT AND PROTECTION

Early detection of a child experiencing psychological difficulties, cognitive impairments or protection issues is crucial for a good outcome. The ability to screen for adjustment problems or cognitive deficits during childhood and teenage years means that these psychosocial issues can be addressed before they lead to behavioral issues. International Medical Corps addresses these symptoms with a family and peer-oriented approach. We engage children and youth with mental health concerns in structured activities that aim to relieve their concerns and improve their psychological and social wellbeing. Our psychosocial support extends to clients' families and environment, and ensures that clients receive comprehensive care.

To further support children and youth with psychological problems caused by traumatic experiences, International Medical Corps established adolescent friendly spaces that provide young people with learning opportunities, life skills training and psychosocial support services. We run three Makani ("my space" in Arabic) Centers, at which refugees and vulnerable families can access case management services, and children can attend organized recreational and therapeutic activities. The Makani Centers also help raise awareness about child rights as well as gender-based violence and other protection issues. In addition, they promote social cohesion, as they are open to Jordanian and Syrian children and supported by community-based committees who help identify and refer vulnerable children.



GENDER-BASED VIOLENCE (GBV)

International Medical Corps facilitates the reception process for new refugees at Azraq camp and shelter allocation for female-headed households to reduce their risk of encountering violence by taking into account their special needs and vulnerabilities. Our case managers provide psychological first aid for arrivals along with dignity kits, and link female refugees with health services in the camp. We also run a safe space for women and girls—known as the Women’s Haven—where we put protection measures in place to help prevent gender-based violence (GBV), and provide support for survivors of GBV, including health and mental health care.



www.InternationalMedicalCorps.org

A preeminent First Responder for more than 30 years, International Medical Corps has provided emergency relief to those struck by disaster, no matter where they are, no matter what the conditions, working with them to recover, rebuild and, through training, gain the skills and tools required to achieve self-reliance.

JUNE 2018

COUNTRY CONTACT: Maurizio Crivellaro, Country Director
mcrivellaro@internationalmedicalcorps.org

HEADQUARTERS CONTACT: Elsona Agolli, Regional Programme Manager, Middle East & North Africa
eagolli@InternationalMedicalCorps.org.uk

HEADQUARTERS: 12400 Wilshire Blvd., Suite 1500 | Los Angeles, CA 90025
PHONE 310-826-7800 | **FAX:** 310-442-6622

DC OFFICE: 1313 L St. NW, Suite 110 | Washington, DC 20005
PHONE 202-828-5155 | **FAX:** 202-828-5156